ADIB Direct (new online banking) Login Steps:
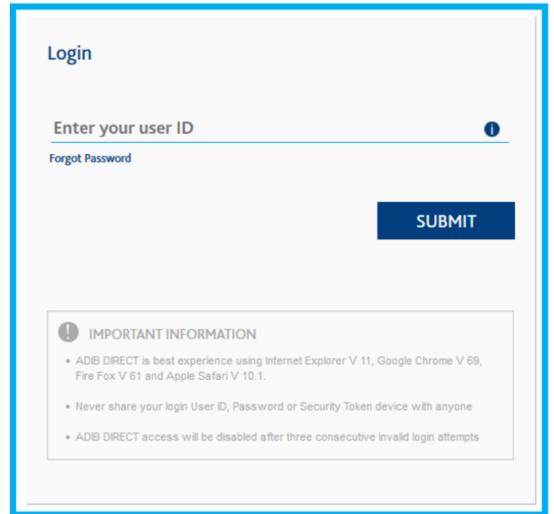## A simple guideline for new users...
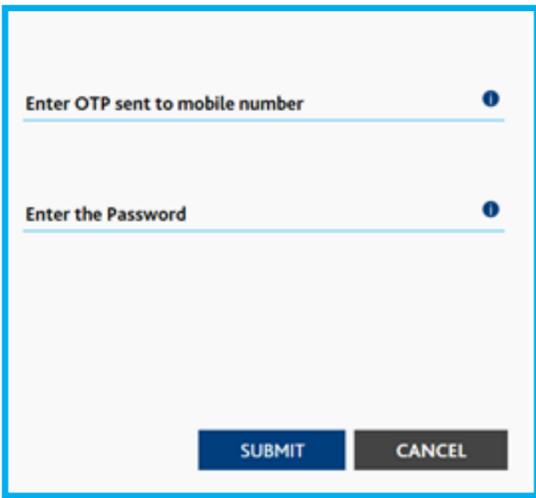
Welcome to ADIB DIRECT

1

Go to
https://adibdirect.com/iportalweb/

You have already received your user ID
through email and SMS

Login

Enter your user ID

Forgot Password

SUBMIT

2

ⓘ IMPORTANT INFORMATION
- ADIB DIRECT is best experience using Internet Explorer V 11, Google Chrome V 69, Fire Fox V 61 and Apple Safari V 10 1.
- Never share your login User ID, Password or Security Token device with anyone
- ADIB DIRECT access will be disabled after three consecutive invalid login attempts

Enter OTP sent to mobile number ⓘ
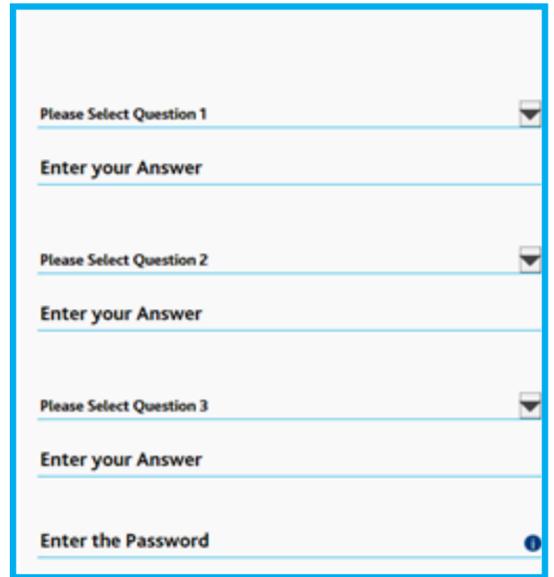
Enter the Password ⓘ

SUBMIT   CANCEL

3

You will receive an SMS on your mobile
with the OTP code
Enter OTP code

**Select 3 security questions, then create
your new ADIB direct password**

4

Please Select Question 1 ▼

Enter your Answer

Please Select Question 2 ▼

Enter your Answer

Please Select Question 3 ▼

Enter your Answer

Enter the Password ⓘ

5

**Now, you can login by entering your
user ID, new password and answering
one security question**

For any inquiries please free to contact us as per below information:

Wholesale Banking Customers
gtbhelpdesk@adib.com

OR

Business Banking Customers
+971(2) 6578777

Still need more help?

Click here to learn how to use ADIB Direct key functions